



Spinnaker Resorts Vacation Rentals is pleased that you have chosen to stay with us for your visit to Hilton Head Island, SC. We hope that this is one of many visits you will share with us.

**Egret Point, Southwind & The Cottages  
by Spinnaker**

**Check-In located at the S.R. Hotel**  
**35 Deallyon Ave., Hilton Head Island, SC 29928**  
**Check-In: 4:00 PM / Check-Out: 10:00 AM**  
**Front Desk is open 24 hours**  
**Phone: 843-785-8000**

**Driving Instructions following Hwy 278 East from I-95**

Exit #8 from I-95 and travel East on 278 onto Hilton Head Island  
Follow 278 business route to Sea Pines Circle - travel 3/4 of circle to Pope Avenue

**Driving Instructions following Hwy 278 East to Cross Island Bridge - \$1.25 Toll Road**

Exit #8 from I-95 and travel East on 278 onto Hilton Head Island  
Follow 278 to Cross Island Bridge which turns into Palmetto Bay Road, at Sea Pines Circle travel 1/2 of circle to Pope Avenue.

**Driving Instructions to S.R. Hotel:**

On Pope Avenue travel to 2nd traffic light and turn right onto Cordillo Parkway  
Turn left onto Deallyon Avenue (1 1/2) blocks  
Turn right into S.R. Hotel entrance  
Front Desk 843-785-8000

***Provided Starter Kit***

Laundry Detergent  
Dishwasher Detergent  
Liquid Dish Soap  
1 pk 10c coffee  
Salt & Pepper  
Facial Tissue and Toilet Paper

***Recommended items to bring***

Beach towels, sunscreen, chairs and umbrella  
Groceries  
Food storage containers  
Coffee Filters  
Ziploc bags

For additional information please see our website at [www.spinnakerresorts.com](http://www.spinnakerresorts.com).

Sincerely,  
Spinnaker Resorts Vacation Rentals  
800-504-8823 | [hhrentals@spinnakerresorts.com](mailto:hhrentals@spinnakerresorts.com)



## **Resort Policies**

- Check-In begins at 4:00 PM
- Check-out is by 10:00 AM
- A credit card authorization in the amount of \$150 is required upon check-in for each unit.
- Pets are not permitted on property or inside units.
- Smoking is not permitted inside unit or on balconies.
- Deposit: A 50% deposit is due at the time of booking with remaining balance charged 30 days prior to arrival.
- Cancellation: Cancellations made 30 days or less prior to arrival date forfeit 100% of stay cost.

## **Rules and Regulations for Refund of Security Deposit**

### **Kitchen Area:**

- Dishes are to be placed in dishwasher and dishwasher turned on.
- Any pots, pans, etc. with excessive stain, burns are to be cleaned to the condition upon arrival.
- All garbage is to be removed and placed in the exterior trash receptacle or trash chutes.

### **Bathroom(s):**

- All towels are to be placed in the bath tub.
- All dishes and glasses are to be removed from bathrooms, placed in dishwasher & dishwasher turned on.
- All trash is to be removed and placed in the exterior trash receptacle or trash chutes.

### **Bedroom(s):**

- All linens are to be stripped from the bed (s) and placed on the bed.
- All dishes and glasses are to be removed from bedrooms, placed in dishwasher and dishwasher turned on.
- All trash is to be removed and placed in the exterior trash receptacle or trash chutes.

### **Living/Dining Room (including balcony):**

- All fold out sofa beds are to be stripped (linens placed in bath tub) and returned to sofa positions.
- All chairs/tables are to be returned to location upon original entry to the unit (including balcony)
- Living/Dining Room (including balcony) should be clean of all trash and debris, and placed in the exterior trash receptacle or trash chutes.
- All dishes & glasses are to be removed from the living area, placed in dishwasher & dishwasher turned on.

## **Other Requirements / Need to Know:**

- Any broken items are to be reported to the front desk at the time the accident occurs.
- No buses (larger than 60 passenger) will be allowed to enter the Resort(s) prior to 9:00 AM or after 10:00 PM. A convenient pick up location at the resort will be established by Management.
- Limited bus parking is available at the S.R. Hotel. Buses are to be parked in the side parking lot facing Cordillo Parkway.
- Out of respect for our owners & guests, quiet hours are from 10:00 PM to 9:00 AM. Televisions, voices, and other devices must be kept at a respectfully low level at all times. Doors should be opened and closed quietly. No congregating or running in halls. No usage of pool/hot tub outside of operating hours.